

PHONE CALLS, DONE PROPERLY

One platform. Three products.

A dialer that keeps sales and support teams talking, a voice API that puts calling inside your own software, and a helpdesk that answers every customer on time. Three products, one team behind them, all live today.

telvox **dial**

Predictive dialer & cloud contact center

Live

telvox **connect**

Programmable voice API for developers

Live

telvox **desk**

Helpdesk & omnichannel ticketing

Live

Simple promises, kept

A lot of software is sold on what it might do one day. We keep it simpler: what you read here is what the product does today, and the one customer story we tell is real, with their own numbers.



Straight prices

Dial plans are published on our website, in four currencies. For Connect and Desk we ask about your team first, then put a price in writing, usually the same day.



Only what is built

If a feature is in this brochure, it is in the product today. When something is still on our list, we say so instead of selling it early.



Safety in every plan

Do-not-call checks, recording controls and access rules come with every plan. We never sell safety as an extra.

A REAL TEAM, REAL NUMBERS

Agrobhumi Agritech put six agents on TelVox Dial. They had been closing about **three sales a day. In the last 30 days they closed **more than 400**.**

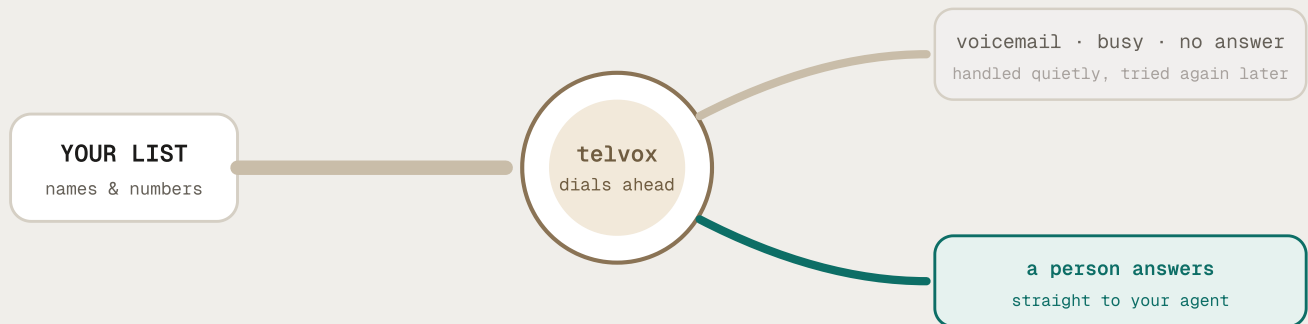
Same team. Same leads. No new hires.

TELVOX.DEV/CUSTOMERS

The dialer that keeps your team talking

Your agents are paid to talk to people, not to listen to ringing. Dial calls ahead of your team, deals with voicemails and dead numbers on its own, and has the next person on the line the moment the last call ends. Everything runs in a browser tab.

HOW IT WORKS



No wasted minutes

Voicemails and dead numbers never reach an agent, so paid hours go into real conversations.

No waiting around

The next call is already ringing as the last one ends. Nobody types a phone number all day.

No rule-breaking

The dialer keeps its own speed inside the legal limit for missed calls and blocks do-not-call numbers. Nobody has to watch it.

Predictive

Fastest

Calls several numbers ahead of your team. Best for big lists.

Progressive

Steady

One call per free agent, placed automatically the moment they are ready.

Preview

Prepared

The agent reads the customer's record first, then the call goes out.

Manual

By hand

The agent dials each call themselves. For sensitive conversations.

Everything the team needs, in the browser



See the whole floor, live

Watch every agent and every call in real time. Listen in, coach the agent quietly without the customer hearing, or join the call yourself.



Do-not-call protection

Numbers on your do-not-call lists are blocked when a list is loaded and checked again at the moment of dialing. New additions take effect straight away.



Show a local number

People answer local numbers more often. Dial can show a number that matches the customer's area, and the same customer always sees the same number.



Recording, done safely

Record every call, only when asked, or never, campaign by campaign. Recording pauses while a customer reads out card details, so the card number is never stored.



Second chances, with limits

Busy and unanswered numbers are tried again later, on a schedule you set. Every number has a limit, so nobody gets called forever.



Handles calls coming in, too

Build your phone menu by dragging boxes, hold callers in tidy queues with music, and let the same agents take incoming calls between their outgoing ones.

Safety comes with every plan, not as an extra:

Encrypted recordings

A log of every change

Two-step sign-in

Health data kept masked

Do-not-call checks

Built for HIPAA · agreement available

We are working toward SOC 2 and ISO 27001 audits. Until they are complete we say in progress, rather than claiming the badge early.

From \$29

per seat per month on yearly billing, with 1,000 calling minutes per seat that the whole team shares. Full plan comparison on page 7.

Put phone calls inside your own software

Your app sends one request and a phone starts ringing. When someone answers, your code decides what happens next: play a message, take key presses, connect two people. Connect handles the phone side so your developers never have to.

POST /v1/calls

● LIVE

```
curl https://api.telvox.dev/v1/calls \
  -H "Authorization: Bearer $TELVOX_API_KEY" \
  -d from="+14155550100" \
  -d to="+14155550199" \
  -d answer_url="https://your.app/voice/answer" \
  -d status_callback="https://your.app/voice/status"
```



Bring your own phone lines

Keep the carrier and contracts you already have and point them at TelVox, or use our lines. You set it up yourself from the dashboard.



Calls in the browser

Your web or mobile app can make and take calls with nothing to install, and you can watch the call quality live.



Your app always knows

Every step of every call is reported back to your server, with retries if your server is busy, so nothing goes missing.



Recording built in

Record calls under rules you choose, stored encrypted, fetched through the same API.

Pricing on request

Tell us roughly how many calls your app will make and we will price it for your usage, in writing, usually the same day.

Every customer message becomes a ticket

Email, WhatsApp and phone calls land in one shared inbox. Every ticket has an owner and a countdown, so nothing sits forgotten and nobody wonders whose job it was.

WA

WhatsApp · +91 94**84**
assigned · Priya

first reply on time ✓

EMAIL

Re: server issue
Urgent · Support team · being worked on

1h 58m to resolve

CALL

Missed call · +91 97**70**
Private note: asked about pricing, call back after 4pm

assigned ✓

COUNTDOWN 1

First reply
How long until the customer hears from you at all. It counts down on the ticket where everyone can see it.

COUNTDOWN 2

Every reply after
Restarts each time the customer writes back, so a long conversation cannot quietly go silent.

COUNTDOWN 3

Fixing the problem
Runs until the ticket is closed. It pauses outside your working hours and on holidays.

Desk warns the right person minutes before a deadline slips, and tells a manager if it slips anyway. Behind the inbox: teams and departments, tickets routed to whoever knows the subject, returning customers sent back to the person who helped them last time, ready-made replies, clear reports, and fine control over who can do what.

A straight answer on phone calls: today Desk logs calls as tickets with an owner and a countdown, whatever phone system they came from. It does not yet connect to TelVox Dial automatically. The same team builds both, so if that link matters to you, tell us at the demo.

The numbers, in print

Dial plans are published, here and on the website. Connect and Desk are quoted for your team, because usage and team size change the answer. Either way you get the number in writing before you commit.

Dial · Growth

Teams getting started

\$29 /seat/mo

yearly billing · 1,000
min/seat, shared

- ✓ All four ways of dialing
- ✓ Keeps itself inside calling rules
- ✓ Nothing to install, just a browser
- ✓ Load lists, blocked numbers filtered
- ✓ Recording with safe card handling

MOST TEAMS PICK THIS

Dial · Scale

Bigger floors with managers

\$49 /seat/mo

yearly billing · 2,000
min/seat, shared

- ✓ Live view of the whole floor
- ✓ Listen, coach or join any call
- ✓ Phone menus and hold queues
- ✓ Unanswered numbers retried, with limits
- ✓ Local caller numbers

Dial · Enterprise

Regulated or multi-brand operations

Custom

volume pricing · yearly agreement

- ✓ Signed agreement for health data
- ✓ Run many brands under one roof
- ✓ Recordings in your own storage
- ✓ A named person to set you up

telvox connect

Live

On request

Priced on how many calls your app makes. Tell us your volumes and the price arrives in writing, usually the same day.

telvox.dev/connect

telvox desk

Live

On request

Priced on your team size and channels. Tell us both and the price arrives in writing, usually the same day.

telvox.dev/desk

Dial prices are on the website in dollars, rupees, pounds and euros. Paying yearly costs less than monthly. Safety features are in every plan.

THE NEXT STEP

See it running, not slides

Thirty minutes on a video call. We show you the real product working on your use case, and you leave with a price in writing.



telvox.dev/demo

Scan the code or type the address. Pick a time that suits you.